



ALEPO CASE STUDY: ORANGE CAMEROON



OVERVIEW

Orange Cameroon needed a BSS/OSS system to support the postpaid services offered to its customers. The solution had to be flexible as the situation required integration with a legacy CRM and various IT systems.

NEEDS

- Scalable solution to adapt to new technologies
- Multiple access networks with a unified customer experience for all services
- Flexible, versatile solution to fit market needs
- Combination of internal and external CRM
- Minimize day-to-day costs of running the system
- Billing system upgrade without disturbance of business

It also had to be scalable enough to support the addition of Orange's WiMAX service offering, which needed to be rolled out without affecting existing business. Alepo implemented the solution quickly and smoothly, allowing Orange to stay at the forefront of the telecom marketplace without losing a step.

ALEPO SOLUTIONS

- Platform to roll out BSS/OSS requirements supporting AAA and billing services for WiMAX
- Convergent platform for WiMAX, Wi-Fi and ADSL, unifying the services onto a single customer bill
- System supported all processes and offers required by Orange Cameroon out-of-the-box
- Seamless integration with point-of-sale CRM system via Alepo APIs
- Low OpEx due to automation and self-service
- Migration from Alepo RBS ISP to Alepo SE with no loss of existing customer information or any other interruptions

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